

WHY ROEP?

Our Booking App, formerly known as LAS, has been revamped and is now relaunched as “ROEP”. Roep translated would simply mean to call us when you need personal assistance from Know Informatics. Roep gives you the control when you need to make an appointment. At the same time you can track all your issues that is logged with us and log new issues directly with us. All in one, easy to manage App.

Please note - to book some consultants;

- a) Bookings occurs in the **FIRST FULL WEEK OF EVERY MONTH.**
- b) Clients will receive a conformation Email when the above mentioned booking window period is opened.

HOW TO USE ROEP?

STEP 1

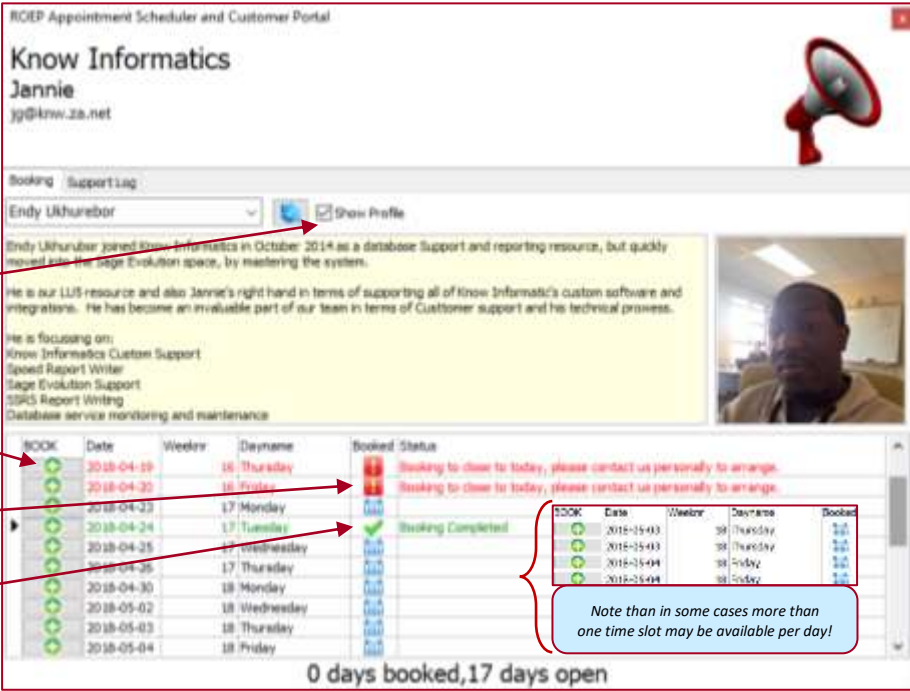
Find your Company Name and Details here!

On the Booking Tab choose the Consultant you like to Book.

Tick Show Profile to view Consultant's Info.

STEP 2

- a) Double click on “+” to book the date.
- b) Note – book in advance to avoid disappointment.
- c) When successful your booking will be confirmed with “✓”, a confirmation mail will be sent to you!



0 days booked, 17 days open

STEP 3

Exit when you are done.

On the Support Log Tab, view all your issues logged.

The Add button log any new issues – 1, 2, 3 as below

